



Expedite Program for SilcoTek® Coating Services*

SilcoTek is pleased to now offer expedited coating service options in response to customer feedback. Today's challenging supply chain conditions have led to a significant increase in the frequency of requests to guarantee faster turnaround. We understand the importance of delivery and have strategically committed to saying "yes" to our customers whenever possible.

Honoring expedited service requests reduces efficiencies in our coating operations and, more critically, negatively impacts turnaround time for customers who accommodate our standard lead times. Therefore, the following fee structure has been established for expediting SilcoTek coating service orders:

Fast Turnaround Options and Pricing Structure**

- **Expedite:** improves standard lead time by 3-4 days.
 - Orders less than \$1,000 **\$500 fee**
 - Orders \$1,000 or more **50% increase to order total**
- **Priority:** next-in-queue service. Improves standard lead time by 5 or more days.
 - Orders less than \$1,000 **\$1,000 fee**
 - Orders \$1,000 or more **100% increase to order total**

SilcoTek will provide a promised ship date on your order acknowledgement upon receipt. Your representative can estimate a ship date prior to receipt if your parts will arrive within 3 business days.

*Lead time estimates, prices, and terms are subject to change at any time. You will be notified of current terms at the time of your expedite request prior to any commitments or charges. Due to fluctuating customer demand and capacity, we may not be able to always offer expedited services. Please plan around SilcoTek's standard lead times to the extent possible.

**SilcoTek reserves the right to charge fees that vary from this structure. Unforeseen circumstances e.g. power outage could affect our ability to meet faster turnaround requirements. SilcoTek will contact you immediately and waive all fees if an expedited commitment date is not met.