



Game-Changing Coatings™

COVID-19 Update

Dear SilcoTek customer,

We have been closely monitoring ongoing developments regarding the novel coronavirus (COVID-19) and are actively taking steps to ensure the safety of SilcoTek employees, their families, and our local community. We increased cleaning, cancelled travel, cancelled meetings, and restricted access. Despite this situation, we also understand the importance of meeting delivery commitments to our customers.

In an effort to do our part in stopping the spread of COVID-19, SilcoTek's facility is operating with limited onsite personnel. All other SilcoTek employees will work remotely to ensure our business continues to operate smoothly with minimal impact to our customers. This policy is in effect indefinitely as we monitor updates from the CDC and adhere to their recommendations.

At this time, you should not expect to see any negative repercussions on orders you currently have in-house at SilcoTek or orders you are planning to send in the coming weeks. We have proactively contacted our critical supply partners to confirm that there should be no changes in our ability to provide game-changing coating services. SilcoTek employees are prepared to be responsive to emails and phone calls as usual thanks to our information technology resources.

We will continue to monitor the situation and communicate with you if there are updates or events that may impact our services. **Please [click here](#) for important information about COVID-19 and what you can do to help.** You may also [contact us here](#) or simply reply to this email if you have specific questions.

Our thoughts are with everyone affected by this serious disease.

Sincerely,

A handwritten signature in blue ink, appearing to read "Paul Silvis".

Paul Silvis

SilcoTek President, CEO, and Head Coach